

Tempe Municipal Court

Annual State of the Court Executive Summary



The Annual Court Executive Summary highlights the Court's on-going efforts to enhance case automation and customer service. The Compliance Assistance Program, default reminder letters, and Protective Order automation, as detailed below, are a few examples of these accomplishments. These efforts have resulted in more efficient case processing and communication with the public, which in turn have assisted with individual court compliance and simplified case processing. Also highlighted is the growth of the Veterans' and Mental Health Treatment Courts, which continue to assist individuals with navigating through the justice system, needed services and treatment. The hiring of experienced staff and advancement in case automation has created the platform to position the Court to continue to meet and exceed the growing demands of technology and administration of fair justice.

Mission

Tempe Municipal Court is committed to providing the community with an independent judiciary that serves the public by the fair and impartial administration of justice resulting in the enhancement of public trust and confidence in the court system.

Kevin Kane
Presiding Judge
Tempe Municipal Court
April 5, 2019

FAST FACTS

- ⇒ Tempe Municipal Court is one of 172 limited jurisdiction courts in Arizona and is the fifth largest Municipal Court in the State in terms of case volume.
- ⇒ The Court has one of the highest case-to-personnel ratios of the largest Municipal Courts in Maricopa County.
- ⇒ The Court has 3 Judges, 2 Commissioners, 8 Judges Pro Tempore and 35 staff.

» 2018 Operational Efficiencies & Accomplishments «

- Compliance Assistance Program (CAP) helped 1260 people resolve past due fines, fees and assessments on criminal violations, civil traffic, civil and parking and reinstate their driving privileges; set-up 1,555 CAP time payment contracts.
- Advancement of the AZ Court Security Standards (facility & operations), pursuant to AZ Administrative Order AO2017-15.
- Implemented AZ Supreme Court Fair Justice Task Force recommendation, to delay default judgment on civil traffic violations. Reminder letters are sent to individuals who fail to appear, which helped people resolve civil traffic cases prior to suspension of their driving privileges.
- Collaborated with parties in the criminal justice system to streamline diversion programs and services offered by the City of Tempe.
- Implemented development improvements to the Case Management System Protective Order Module to include systemic forms and bench automation.

» 2018 Community Outreach & Partnerships «

- Partnered with Mercy Maricopa Integrated Care to provide Mental Health Court services to 221 participants.
- Coordinated the East Valley Regional Veterans' Court and served 540 veterans, including 276 with Tempe cases. Partnered with 6 courts, the U.S. Dept. of Veterans Affairs, Tempe Human Services, Gilbert Youth and Adult Resources, and others. Funded in part by the AZ Dept. of Veterans' Services as made available through the AZ Veterans' Donation Fund.
- Partnered with 49 courts in Maricopa County Regional Homeless Court, which served 150 people.
- Participated in local, regional and statewide community and court improvement efforts, including:
 - ◇ AZ Supreme Court Limited Jurisdiction Courts Committee
 - ◇ AZ Supreme Court Interpreter Program Advisory Committee
 - ◇ ASU Homeless Legal Assistance Program
 - ◇ Tempe Coalition to Reduce Underage Drinking & Drug Use
 - ◇ Tempe Homeless Solution Task Force
 - ◇ Annual Veterans' StandDown Event

» 2018 Fostering Education; Learning; Improving Public Access «

- Partnered with Tempe Kid Zone, History Museum and schools to present annual Law Day program, art contest, and awards; setting a record with more than 250 contest submittals.
- Participated in the National Read Across America Day.
- Presented educational programs on-site and in classrooms.
- Installed additional automatic door openers to improve access and exceed ADA requirements.
- Collaborated with ASU professors and students on research opportunities related to improvement of Court programs.

» Looking Forward «

- Continue development of online services, including recurring payment plans and email/text notification.
- Continue to develop the Case Management System, implementation of the AZ Statewide 2020 Protective Order Project, which establishes a statewide reporting depository to better track and enforce Protective Orders.
- Continue advancement of the AZ Judicial Branch Strategic Agenda Items, City of Tempe Values and Tempe City Council Strategic Priorities.

Charges and Petitions Filed - FY 17/18, FY 16/17 and FY 15/16

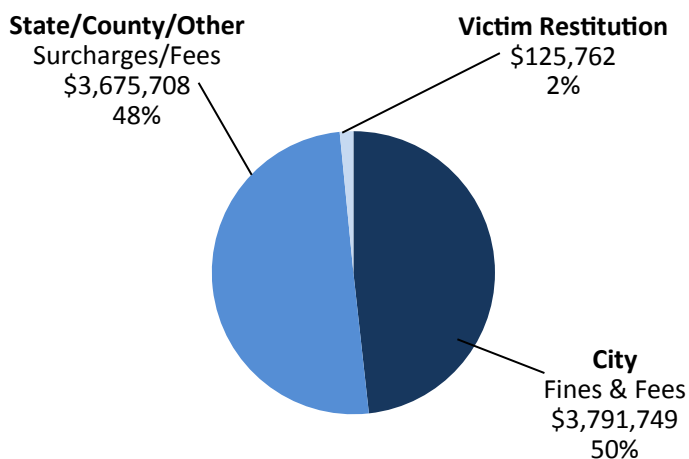
Charge Types	FY 17/18 Charges	% of Total	FY 16/17 Charges	% of Total	FY 15/16 Charges	% of Total
Criminal Traffic and Misdemeanors	15,947	26%	16,594	24%	16,849	24%
Civil Traffic	19,258	31%	22,199	31%	21,202	31%
Parking	23,472	38%	30,444	43%	29,337	43%
Local Ordinances	1,713	3%	955	1%	849	1%
Total Protective Order Petitions Filed	1,028	2%	1,020	1%	891	1%
Total	61,418		71,212		69,128	

Customer Service - FY 17/18, FY 16/17 and FY 15/16

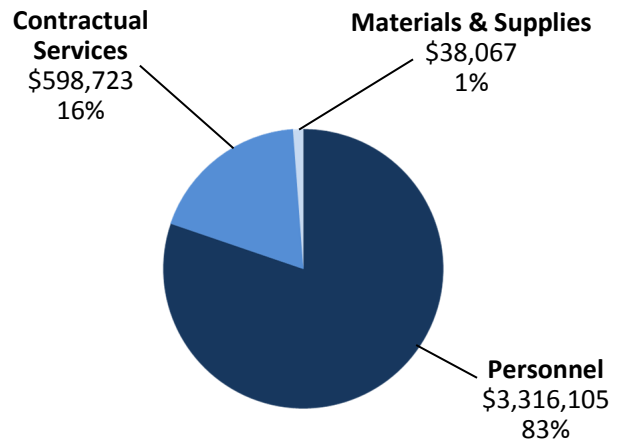
Measurement	FY 17/18	FY 16/17	FY 15/16
Court Visitors Screened through Security	116,412	131,305	138,355
Individuals Served at Public Window	36,958	42,415	48,687
Payments by Phone (IVR)	9,869	12,369	13,804
Payments by Website (IWR)	33,826	31,821	30,665
Mail Payments Processed	9,707	13,483	12,514
Correspondence Received/Filings Processed	28,805	28,229	28,840

FY 17/18 Financial Information

Total monies collected by the Court in Fiscal Year 17/18 was \$7,593,219. Tempe Municipal Court operating budget from City general fund for Fiscal Year 17/18 was \$3,952,895 (excludes City Internal Services budget).



Revenue: What the Court Collects



Expenditures: What the City Budgets for Court Operations

Sources: Administrative Office of the Courts' Case Activity Report FY2017/18; Administrative Office of the Courts' Quarterly Revenue Survey FY2017/18; Tempe Municipal Court Monthly Workload Indicators from Case Management System; PeopleSoft Financials.